



Cornerstone SDS

Aberdeenshire

Want to find out more?

For more information, or if you would like this leaflet in an alternative language or format, such as audio or Braille, then please contact us at:

Tel: 01467 530 520

Email: aberdeenshire@cornerstonesds.org.uk

Web: www.cornerstonesds.org.uk

Option 3 Explained

**your choice
your support
your way**



The company is registered in Scotland as Cornerstone Community Care operating as Cornerstone, with registered office 39 Huntly Street, Aberdeen, AB10 1TJ. Scottish Charity No SC004780. Company No. SC070762.

What is Option 3?

Option 3 is more commonly referred to as **arranged services** or **traditional services**.



With Option 3, arranged services, the council works out what your budget should be and arranges the appropriate services for you.

Why would I want arranged services?

Arranged services still put you in control of the support you want, but with this option the council decides the best way to do this.

This means that all the support planning and service payments are arranged by the council.

This option offers you the least amount of responsibility. While this limits your choice and control, it also makes things simpler for you.

Some people find the range of services available confusing and trust the council to make the best choice.



Can I have more control over my support?

At any time you can ask to have more control if you are not happy with the choice you have made. To do this, you have to tell your council support worker, who will then arrange for a review of your support.

What is a review and what happens?

To make sure you are getting the best possible support, the council will arrange reviews of your care once a year.

The council will also review your care if you have indicated that you are not happy with your care, or if your support needs have changed.

At the review, you will be asked about what is important to you and your lifestyle. You will also be asked about what role you want to play in choosing and controlling your support.

If you want to move to Self-Directed Support, a review can be requested to help move you onto this new system.